### INSTALLER: THESE INSTRUCTIONS MUST BE CONVEYED TO AND REMAIN WITH THE HOMEOWNER.

CERTIFIED UNDER CANADIAN AND AMERICAN NATIONAL STANDARDS, CSA 2.33 AND ANSI Z21.88 RESPECTIVELY FOR VENTED GAS FIREPLACE HEATERS



# **FIREPLACES**

### **GAS INSERT**

INSTALLATION AND OPERATION INSTRUCTIONS FOR GAS-FIRED VENTED ROOM HEATER

NATURAL GAS MODEL GI3014-N / GI3014B-N

PROPANE GAS MODEL **GI3014-P / GI3014B-P GAS-ZERO CLEARANCE WHEN INSTALLED WITH GI-700 KIT** 

WITHOUT GI-700 KIT INSTALL RECESSED INTO A WOODBURNING NON-COMBUSTIBLE FIREPLACE

CERTIFICATION LABEL AFFIXED TO UNDERSIDE OF FRESH AIR DAMPER

**WARNING:** If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

### FOR YOUR SAFETY

Do not store or use gasoline or other flammable vapours and liquids in the vicinity of this or any other appliance.

### WHAT TO DO IF YOU SMELL GAS:

- Do not try to light any appliance.
- Do not touch any electrical switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

Wolf Steel Ltd., RR#1, 9 Napoleon Rd., Barrie, On., Canada L4M 4Y8 (705)721-1212

Fax: (705)722-6031 EMAIL: ask@napoleon.on.ca

WEB: www.napoleon.on.ca











WS-415-44/11.06.98

## NAPOLEON gas fireplaces are manufactured under the strict Standard of the world recognized ISO9002 Quality Assurance Certificate.

NAPOLEON products are designed with superior components and materials, assembled by trained craftsmen who take great pride in their work. The burner and valve assembly are leak and test-fired at a quality test station. Once assembled the complete fireplace is thoroughly inspected by a qualified technician before packaging to ensure that you, the customer, receives the quality product that you expect from NAPOLEON.

### NAPOLEON GAS FIREPLACE PRESIDENT'S LIFETIME LIMITED WARRANTY

The following materials and workmanship in your new NAPOLEON gas fireplace are warranted against defects for as long as you own the fireplace. This covers: combustion chamber, heat exchanger, stainless steel burner, phazer $^{\text{TM}}$  logs and embers, ceramic glass (thermal breakage only), gold plated parts against tarnishing, porcelainized enamelled components and aluminum extrusion trims.

Electrical (110V and millivolt) components and wearable parts such as blowers, gas valves, thermal switch, switches, wiring, remote controls, ignitor, gasketing, and pilot assembly are covered and NAPOLEON will provide replacement parts free of charge during the first year of the limited warranty.

Labour related to warranty repair is covered free of charge during the first year. Repair work, however, requires the prior approval of an authorized company official. Labour costs to the account of NAPOLEON are based on a predetermined rate schedule and any repair work must be done through an authorized NAPOLEON dealer.

### CONDITIONS AND LIMITATIONS

NAPOLEON warrants its products against manufacturing defects to the original purchaser only -- i.e., the individual or legal entity (registered customer) whose name appears on the warranty registration card filed with NAPOLEON -- provided that the purchase was made through an authorized NAPOLEON dealer and is subject to the following conditions and limitations:

This factory warranty is nontransferable and may not be extended whatsoever by any of our representatives.

The gas fireplace must be installed by a licenced, authorized service technician or contractor. Installation must be done in accordance with the installation instructions included with the product and all local and national building and fire codes.

product and all local and national building and fire codes.

This limited warranty does not cover damages caused by misuse, lack of maintenance, accident, alterations, abuse or neglect and parts installed from other manufacturers will nullify

this warranty.

This limited warranty further does not cover any scratches, dents, corrosion or discolouring caused by excessive heat, abrasive and chemical cleaners nor chipping on porcelain enamel parts, mechanical breakage of PHAZER™ logs and embers, nor any venting components used in the installation of the fireplace.

NAPOLEON warrants its stainless steel burners against defects in workmanship and material for life, subject to the following conditions: During the first 10 years NAPOLEON will replace or repair the defective parts at our option free of charge. From 10 years to life, NAPOLEON will provide replacement burners at 50% of the current retail price.

In the first year only, this warranty extends to the repair or replacement of warranted parts which are defective in material or workmanship provided that the product has been operated in accordance with the operation instructions and under normal conditions.

After the first year, with respect to this President's Limited Lifetime Warranty, NAPOLEON may, at its discretion, fully discharge all obligations with respect to this warranty by refunding to the original warranted our

After the first year, NAPOLEON will not be responsible for installation, labour or any other costs or expenses related to the reinstallation of a warranted part, and such expenses are not covered by this warranty.

Notwithstanding any provisions contained in this President's Limited Lifetime Warranty, NAPOLEON'S responsibility under this warranty is defined as above and it shall not in any event extend to any incidental, consequential or indirect damages.

This warranty defines the obligations and liability of NAPOLEON with respect to the NAPOLEON gas fireplace and any other warranties expressed or implied with respect to this product, its components or accessories are excluded.

NAPOLEON neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of this product. NAPOLEON will not be responsible for: over-firing, downdrafts, spillage caused by environmental conditions such as rooftops, buildings, nearby trees, hills, mountains, inadequate vents or ventilation, excessive venting configurations, insufficient makeup air, or negative air pressures which may or may not be caused by mechanical systems such as exhaust fans, furnaces, clothes dryers, etc.

Any damages to fireplace, combustion chamber, heat exchanger, brass trim or other component due to water, weather damage, long periods of dampness, condensation, damaging chemicals or cleaners will not be the responsibility of NAPOLEON.

The bill of sale or copy will be required together with a serial number and a model number when making any warranty claims from your authorized dealer. The warranty registration card must be returned within fourteen days to register the warranty.

NAPOLEON reserves the right to have its representative inspect any product or part thereof prior to honouring any warranty claim.



### TABLE of CONTENTS

### PG 2-4 INTRODUCTION

Warrantv

General Instructions Mantle Clearance General Information

Care of Glass, Enamelled & Plated Parts

### 5-6 INSTALLATION

Spill Switch

Venting Action Check

Installation

Flashing Installation

Framing

#### BRICK PANEL INSTALLATION

### 7-8 FINISHING

Log Placement/Charcoal Embers Door, & Louvre Installation

### PG 8-9 OPERATION / MAINTENANCE

Fresh Air Damper System Operating Instructions

Maintenance

### BLOWER INSTALLATION

Blower Replacement Instructions

### 10 ADJUSTMENTS

Pilot Burner Adjustment Venturi Adjustments

### 10-12REPLACEMENTS

Ordering Replacement Parts Replacement Parts

Accessories

13-14TROUBLE SHOOTING GUIDE

### PLEASE RETAIN THIS MANUAL FOR FUTURE REFERENCE

### WARNING

- the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition. Supervise young children when they are in the same room as the fireplace.
- Clothing or other flammable material should not be placed on or near the fireplace.
- Any safety screen or guard removed for servicing must be replaced prior to operating the fireplace.
- This fireplace must not be connected to a chimney flue pipe serving a separate solid fuel burning appliancė.
- Do not operate the fireplace with the glass door removed, cracked or broken. Replacement of the glass should be done by a licensed or qualified service person.
- Do not strike or slam shut the fireplace glass door.
- Due to high temperatures, the fireplace should be located out of traffic and away from furniture and draperies.

- Adults and especially children should be alerted to It is imperative that the control compartments, burners and circulating blower and its passageway in the fireplace and venting system are kept clean. The fireplace and its venting system should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. The fireplace area must be kept clear and free from combustible materials, gasoline and other flammable vapours and liquids.
  - Do not use this fireplace if any part has been under water. Immediately call a qualified service technician to inspect the fireplace and to replace any part of the control system and any gas control which has been underwater.
  - Under no circumstances should this fireplace be modified.
  - Do not burn wood or other materials in this fireplace.

4

### GENERAL INSTRUCTIONS

THIS GAS FIREPLACE SHOULD BE INSTALLED AND SERVICED BY A QUALIFIED INSTALLER to conform with local codes. In absence of local codes, install to the current CAN1-B149 Installation Code in Canada or to the National Fuel Gas Code, ANSI Z223.1-1988, and NFPA 54-1988 in the United States.

Purge all gas lines with the glass door of the fireplace removed. Assure that a continuous gas flow is at the burner before installing the door.

Under extreme vent configurations, allow several minutes (5-15) for the flame to stabilize after ignition. Altitudes greater than 4,000ft require a minimum vent run of 12 ft.

The heater and its individual shutoff valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of  $\frac{1}{2}$  psig (3.5 kPa). The fireplace must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than  $\frac{1}{2}$  psig (3.5 kPa).

A 1/8 inch NPT plug, accessible for test gauge connection, must be installed immediately upstream of the gas supply connection to the fireplace.

This fireplace must be connected to any accepted lined chimney system listed to ULC-S635M (in Canada) or UL-1777 (in USA). The venting connection must be in compliance with the chimney manufacturers installation instructions.

The draft hood must be installed so that it is in the same atmospheric pressure zone as the combustion air inlet to the fireplace.

This heater can be installed two different ways. If installed as is, it must be recessed into a vented non-combustible woodburning fireplace (prefabricated or masonry) only. This is referred to as an INSERT type of installation.

The minimum fireplace size in which the heater is to be installed is:

HEIGHT 21 inches WIDTH 26-1/2 inches DEPTH 17-1/2 inches

If installed in conjunction with kit #GI-700, it may be framed into an enclosure made of combustible materials. This is referred to as a ZERO CLEARANCE type of installation. The minimum clearance to combustible construction in this form of installation is:

MANTLE HEIGHT 7 inches\*
SIDES, BACK, BOTTOM & TOP 0 inches
B-VENT 1 inch
RECESSED DEPTH 18-1/2 inches

\*MAXIMUM HORIZONTAL EXTENSION IS 6 INCHES.

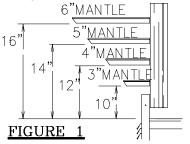
Objects placed in front of the fireplace must be kept a minimum of 48" away from the front face.

The fireplace, when installed, must be electrically connected and grounded in accordance with local codes. In the absence of local codes, use the current CSA C22.1 CANADIAN ELECTRICAL CODE in Canada or the ANSI/NFPA 70-1996 NATIONAL ELECTRICAL CODE in the United States. The blower power cord must be connected into a properly grounded receptacle. The grounding prong must not be removed from the cord plug.

Provide adequate ventilation and combustion air. Provide adequate accessibility clearance for servicing and operating the fireplace. Never obstruct the front opening of the fireplace.

### MANTLE CLEARANCE

Mantle clearance, while conforming to the stated clearance to 16' combustible materials, can vary according to the mantle depth. These clearances do not apply to a GI-700 kit type installation.



### GENERAL INFORMATION

FOR YOUR SATISFACTION, THIS FIREPLACE HAS BEEN TEST-FIRED TO ASSURE ITS OPERATION AND QUAL-ITY! Maximum input is 30,000 BTU/hr for natural gas and 24,000 BTU/hr for propane. When the fireplace is installed at elevations above 4,500ft, and in the absense of specific recommendations from the local authority having jurisdiction, the certified high altitude input rating shall be reduced at the rate of 4% for each additional 1,000ft. Maximum output for natural gas is 22,800 BTU/hr at an efficiency of 76% with the fan on, 72% with the fan off; and 18,240 BTU/hr for propane at an efficiency of 76% with the fan on, 71% with the fan off. Minimum A.F.U.E.(Annual Fuel Utilization Efficiency) rating is 64% for both natural and propane gas. Where the fireplace has been factory equipped for hi-altitude, the input has been downrated by 10%. This fireplace is certified for bedroom and bed-sitting room installation. Minimum inlet gas supply pressure is 4.5 inches water

column for natural gas and 11 inches water column for propane. Maximum inlet gas pressure is 7 inches water column for natural gas and 13 inches water column for propane. Manifold pressure under flow conditions is 3.5 inches water column for natural gas and 10 inches water column for propane.

No external electricity (110 volts or 24 volts) is required for the gas system operation.

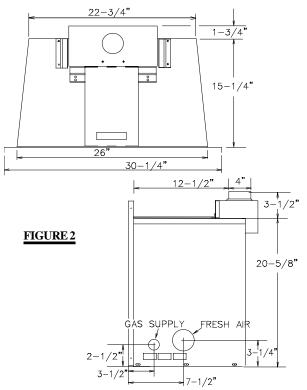
Change in flame appearance from "HI" to "LO" is more evident in natural gas than in propane. The self generating pilot provides current for a remote burner On-Off switch.

### CARE OF GLASS, ENAMELLED AND PLATED PARTS

Do not use abrasive cleaners to clean these parts. Buff lightly with a clean dry cloth. Porcelain enamelled components must be handled with care. The baked-on finish is glass-like. If struck, it will chip! Touch-up paint is available through your Napoleon dealer.

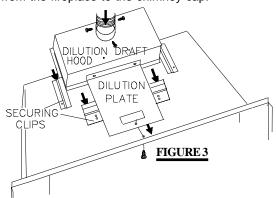
The glass is 3/16" ceramic glass available from your Napoleon / Wolf Steel Ltd. dealer. DO NOT SUBSTITUTE MATERIALS. Clean the glass after the first 10 hours of operation with a recommended gas fireplace glass cleaner. Thereafter clean as required. DO NOT CLEAN GLASS WHEN HOT! If the glass is not kept clean permanent discolouration and / or blemishes may result.

# INSTALLATION



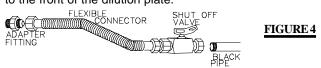
#### INSTALLATION

Clean out the ashes from the inside of the woodburning fireplace. Make sure that the chimney and woodburning fireplace are in clean and sound condition. Do not remove bricks or mortar from the masonry fireplace. If necessary have any repair work done by a qualified person before installing the insert. Remove the existing fireplace damper or lock into an open position. Line the chimney with a 4 inch diameter approved liner. Pack insulation around the liner in the damper area to prevent air flow from entering the chimney. Chimney installation must conform to both national and local code requirements. The liner must be continuous from the fireplace to the chimney cap.



Remove the securing screw from the front of the dilution plate. Push the dilution hood out of its securing clip and attach the liner using 3 screws equally spaced. Move the insert into the centre of the woodburning fireplace making sure that the dilution draft hood inserts back into its securing clip. Level using the four leveling screws located front and back on either side of the fireplace base.

Leveling the insert will eliminate rocking or excessive noise when the fan is in operation. Replace the securing screw to the front of the dilution plate.



Install rigid black pipe, a flex connector, *if local codes permit*, or 1/2" type L, copper tubing with a 3/8" to 1/2" adapter and a shut off valve to the fireplace. Seal and tighten securely. The adapter will be required between the gas valve and the copper tubing or flex connector.

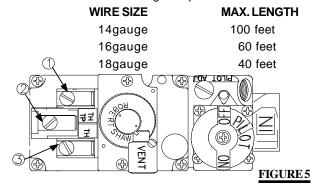
### Do not damage or kink flex connector!

Check for gas leaks by brushing on a soap and water solution.

### Do not use open flame!

An on/off switch has been included and can be located at the lower right, behind the louvre access door or at the right side trim.

For ease of accessibility, this switch may be replaced with a wall switch or substituted with a millivolt thermostat that may be installed in a convenient location on any wall. Route a 2-strand solid core millivolt wire through the electrical hole located at the bottom right side of the unit. The recommended maximum lead length depends on wire size:



Attach the two leads to terminals 1 and 3 located on the gas valve.

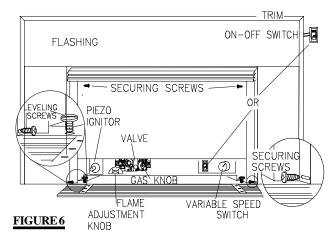
Do not connect either the wall switch or the gas valve to electricity (110 volts or 24 volts).

### FLASHING INSTALLATION

The insert can be equipped with a flashing kit to close off most fireplace openings. The flashing and trim are available in many finishes to accent any room decor.

**Gl3014:** Mount the flashing inside the unit's outer shell using 4 securing screws.

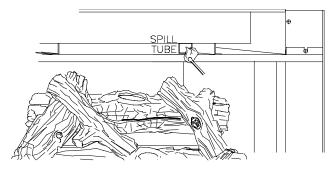
**GI3014B:** To install the flashing, the short louvre brackets located at either side of the base must first be removed. **FIGURE 9**.



### SPILL SWITCH

This is a thermally activated switch, attached to the back of the unit and extending up into the dilution draft hood, which senses the change in temperature and shuts down the gas valve in the event of a severe downdraft of air or a blocked or disconnected vent. It acts as a safety shut-off to prevent a build up of carbon monoxide or an explosion of unburnt gases during start up. If the flue is blocked or has no "draw", the spill switch will automatically shut off the supply of gas within about 5-10 minutes.

TAMPERING WITH THE SWITCH CAN RESULT IN CARBON MONOXIDE (CO) POISONING AND POSSIBLE DEATH.



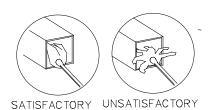


FIGURE 7

VENTING ACTION CHECK: A check for correct venting action must be made before the installed insert is left with the customer.

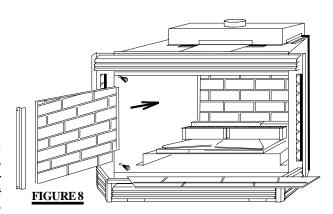
Test after installing the unit into either the GI-700 ZERO CLEARANCE KIT or a vented non-combustible fireplace in the following manner:

- 1. Close all doors and windows in the room / start exhaust fans in the home / turn fireplace blower off.
- 2. Set controls to "high" and light the unit.
- **3.** Wait 5 minutes. Light a match and hold it to the spill tube opening.
- **4.** Venting action is satisfactory if smoke is drawn into the spill tube. Venting action is unsatisfactory if the flame and smoke are not drawn into the tube.
- **5.** If venting action is unsatisfactory, turn the unit off, wait 10 minutes and try again. If the smoke or flame is still not drawn into the spill tube, turn the unit off and check for adequate fresh air supply, vent blockage or restriction. If necessary, consult with a qualified inspector.

### GI-3014B BRICK PANEL INSTALLATION

Remove the securing screws located on either of the firebox sides as illustrated. Remove protective plastic wrap from all four panels. Center the rear brick panel against the back of the firebox. Place the left brick panel against the left side of the firebox, ensuring that it butts up to the rear panel. Excess material may be trimmed with a utility knife. Secure in place using a retainer bracket and 2 of the screws. Repeat for the right side. Place the front brick panel into the hearth area at the front.

When shipped, the brick panels range in colour from white to varying shades of brown. During initial use, the panels will darken temporarily and emit a slight odour for a few hours. This is a normal condition that will not occur again. Simply open a window to sufficiently ventilate the room. The appearance of the panels will permanently lighten in colour with use.

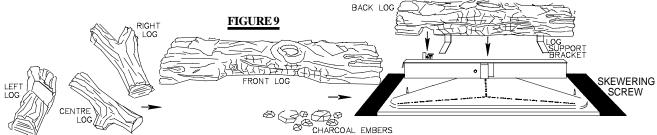


## **FINISHING**

### LOG PLACEMENT INSTRUCTIONS / CHARCOAL EMBERS

**PHAZER**™ logs and charcoal embers, exclusive to Napoleon Fireplaces, provide a unique and realistic glowing effect that is different in every installation. Take the time to carefully position the charcoal embers for a maximum glowing effect.

POSITIONING THE LOGS IMPROPERLY WILL CAUSE FLAME IMPINGEMENT AND CARBONING.



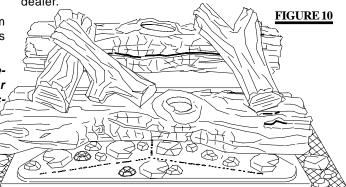
1. Place the front log onto the main burner, pushing it as close as possible to the burner ports without blocking/covering them. The left and right spacing between the log ends and the burner ports should be equal.

### YOU MAY FIND IT EASIER TO PLACE SOME CHARCOAL EMBERS BENEATH THE FRONT LOG NOW.

- 2. Place the back log onto the log support brackets located on the rear wall of the combustion chamber. The notch situated at the lower left of the back log should be centered evenly above the pilot assembly.
- 3. While supporting the back log, to prevent it from falling forward, set the three smaller logs into the pockets and grooves of the front and back logs, respectively.

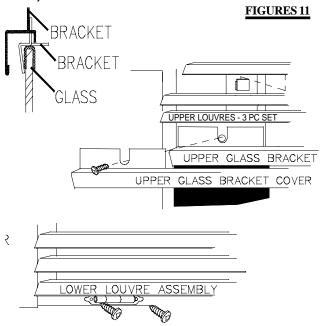
Log colours may vary. During the initial use of the fireplace, the colours will become more uniform as colour pigments burn in during the heat activated curing process. CHARCOAL EMBERS: Randomly place the embers beneath the front log, covering all of the burner area beneath the hollowed out section of the log. Place the remaining embers along the front. Keep ember dust away from burner ports to avoid plugging them.

Fine dust found in bottom of bag not to be used. PHAZER™ logs and charcoal embers glow when exposed to direct flame. Use only certified PHAZER™ logs and charcoal embers available from your Napoleon / Wolf Steel Ltd. dealer.

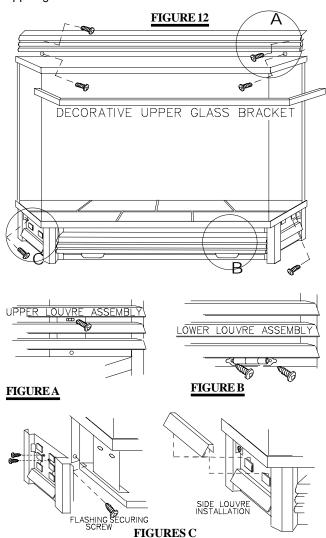


### DOOR & LOUVRE INSTALLATION

**GI-3014:** In order to access the interior of the firebox, remove two screws holding the upper glass bracket cover, and the upper glass bracket in place and the two screws holding the lower glass bracket. The louvre assemblies are installed as illustrated. The upper glass bracket cover is formed with tabs to create a gap for air flow and must not be adjusted.



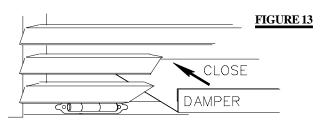
**GI-3014B:** In order to access the interior of the firebox, remove the two screws located below the upper louvre assembly and the two screws located to either side between the first and second lower side louvre. Lift out the bay frame assembly. Install the louvres and louvre assemblies as illustrated. Attach the decorative (magnetic) upper glass bracket.



# **OPERATION / MAINTENANCE**

### FRESH AIR DAMPER SYSTEM

If your masonry fireplace is equipped with a fresh air inlet in the floor of the firebrick chamber, the insert is able to take outside air directly into the unit through an opening in its base thereby eliminating the need to use preheated room air for combustion. The flow of air may be adjusted through the use of a damper located below the louvre access door. The damper should be kept closed (pushed all the way in) when the unit is not in operation or if no outside air is available. The damper is fully open when pulled forward (one inch from the closed position).



Never obstruct the flow of combustion or ventilation air.

### OPERATING INSTRUCTIONS

When lit for the first time, the stove will emit a slight odour for a few hours. This is a normal temporary condition caused by the curing of the logs and the "burn-in" of internal paints and lubricants used in the manufacturing process and will not occur again.

Simply open a window to sufficiently ventilate the room. After extended periods of non-operation such as following a vacation or a warm weather season, the fireplace may emit a slight odour for a few hours. This is caused by dust particles in the heat exchanger burning off. Open a window to sufficiently ventilate the room.

#### FOR YOUR SAFETY READ BEFORE OPERATING

- **A** This stove has a pilot which must be lit by hand while following these instructions exactly.
- **B** Before lighting, smell all around the firplace area for gas and next to the floor because some gas is heavier than air and will settle on the floor.
- **C** Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, do not try to repair it.

Call a qualified service technician. Force or attempted repair may result in a fire or explosion.

**D** Do not use this insert if any part has been under water. Immediately call a qualified service technician to inspect the unit and replace any part of the control system and any gas control touched by water.

### WHAT TO DO IF YOU SMELL GAS:

- · Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

#### LIGHTING INSTRUCTIONS:

- **1.Stop!** Read all the safety information above. When lighting and re-lighting, the gas knob cannot be turned from "pilot" to "off" unless the knob is depressed.
- 2.Turn off all electrical power to the stove.
- 3.Turn the gas knob clockwise to off.
- **4.**Wait 5 minutes for any gas in the combustion chamber to escape. Continue to the next step if you do NOT smell any gas. *If you smell gas, STOP!* and follow the instructions in "What to do if You Smell Gas" listed above.
- **5.**If the unit is equipped with a flame adjustment valve, turn clockwise to off.
- 6.Locate the pilot situated in front of the rear log.
- **7.**Turn the gas knob counter-clockwise to lot" position.

- **8.**Depress and hold the gas knob while lighting the pilot with the push button ignitor. Keep the knob fully depressed for one (1) minute, then release. If the pilot does not continue to burn, repeat steps 3 through 7.
- **9.**With the pilot lit, turn the gas knob counter-clockwise to "on" position.
- **10.**If your insert is equipped with a flame adjustment valve, push and turn the knob to "high".
- **11.**If your insert is equipped with a remote "on-off" switch, the main burner may not come on when you turn the gas valve to "on" or "high". *The remote switch must be in the "on" position as well to ignite the main burner.*
- 12. Turn on all electrical power to the insert.



**2.**Push in gas control knob slightly and turn clockwise to off. **Do not force.** 

### **INSTRUCTIONS TO TURN OFF GAS:**

**1.**Turn off all electrical power to the unit if service is to be performed.

# MAINTENANCE SEE FIGURE 18 TURN OFF THE GAS AND ELECTRICAL POWER BEFORE SERVICING THE FIREPLACE.

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. This insert and its venting system should be inspected before use and at least annually by a qualified service person. The fireplace area must be kept clear and free of combustible materials, gasoline or other flammable vapours and liquids. The flow of combustion and ventilation air must not be obstructed.

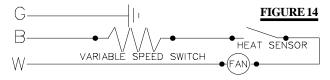
- **1.** In order to properly clean the burner and pilot assembly, remove the logs to expose both assemblies.
- **2.** Keep the control compartment, logs, burner, air shutter opening and the area surrounding the logs clean by vacuuming or brushing, *at least once a year*.

- **3.** Check to see that all burner ports are burning. Clean out any of the ports which may not be burning or are not burning properly. (right brick panel must be removed in order to facilitate burner removal)
- **4.** Check to see that the pilot flame is large enough to engulf the thermopile on one leg and reaches toward the burner on the other leg.
- 5. Replace the cleaned logs.
- **6.** Check to see that the main burner ignites completely on all openings when the gas knob for the burner is turned on. A 5 to 10 second total light-up period is satisfactory. If ignition takes longer, consult your Napoleon dealer / distributor.
- 7. Check that the gasketing on the door is not broken or missing. Replace if necessary.

### REPLACEMENT BLOWER INSTALLATION

#### **BLOWER SYSTEM**

The Napoleon gas fireplace insert comes standard with a blower, a heat sensor, variable on/off speed control and a power cord. Because the blower is thermally activated, when turned on, it will automatically start approximately 15 minutes after lighting the fireplace and will run for approximately 30 minutes after the fireplace has been turned off. Use of the fan increases the output of heat. Air, drawn in through the lower louvre access door, is driven up the back of the firebox, and exhausted as hot air between the upper louvres.



### BLOWER REPLACEMENT IN-STRUCTIONS (FIGURE 14 & 18):

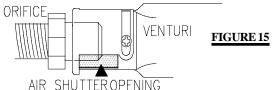
- Turn off the gas and electric power to the unit.
- · Remove the glass door.
- Remove the lower glass bracket.
- Remove the logs.
- Remove the burner assembly. (right brick panel must be removed in order to facilitate removal)
- Remove the four screws holding the access door in place on the control assembly (located to the back of the burner assembly). FIGURE 18.
- · Disconnect the electrical connectors at the blower.
- Remove the blower.

## **ADJUSTMENTS**

### **VENTURI ADJUSTMENT**

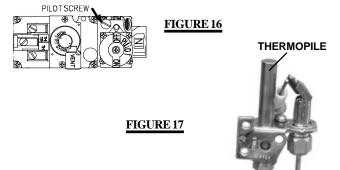
Natural gas models have air shutters set at 1/16 (.063") inch open. Propane gas models have air shutters set at 5/16 (.313) inch open. Closing the air shutter will cause a more yellow flame, but can lead to carboning. Opening the air shutter will cause a more blue flame, but can cause flame lifting from the burner ports. The flame may not appear yellow immediately; allow 15 to 30 minutes for the final flame colour to be established.

### AIR SHUTTER ADJUSTMENT MUST ONLY BE DONE BY A QUALIFIED GAS INSTALLER!



### PILOT BURNER ADJUSTMENT

- 1. Remove the pilot adjustment cap.
- 2. Adjust the pilot screw to provide properly sized flame.
- 3. Replace the pilot adjustment cap.



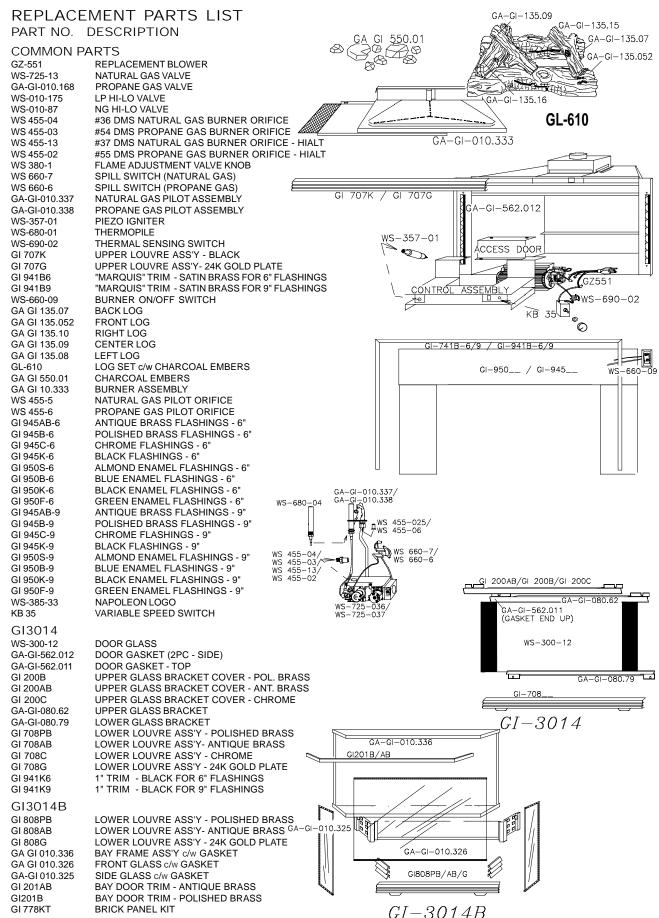
FLAME MUST ENVELOP UPPER 3/16" TO 1/2" OF THERMOPILE

# REPLACEMENTS

### ORDERING REPLACEMENT PARTS

Contact your dealer or the factory for questions concerning prices and policies on replacement parts. Normally all parts can be ordered through your Napoleon dealer or distributor. When ordering replacement parts always give the following information:

- 1. Model & Serial Number of the unit.
- 2. Installation date of the unit.
- 3. Part Number
- 4. Part Description
- 5. Finish



# ACCESSORIES / OPTIONS

**COMMON PARTS** 

GI 778KT BRICK VENEER KIT

WS 470-2 ENAMEL TOUCH UP AND BRUSH (SPECIFY COLOUR) ZERO CLEARANCE SHELL GI 700KT

OUTSIDE AIR KIT 111-KT MILLIVOLT THERMOSTAT WS 690-1 WS 660-2 HANDHELD REMOTE CONTROL WS-660-010 REMOTE CONTROL - ADVANTAGE WS-660-011 REMOTE CONTROL - ADVANTAGE PLUS

WALL SWITCH/20FT WIRE GD 660

V.S.S. MOUNTING PLATE FOR WALL SWITCH WS 500-33

GI3014

GI 709G **GOLD PLATED LOUVRES** 

GI 940B-6 6" FLASHING KIT - POLISHED BRASS 6" FLASHING KIT - ANTIQUE BRASS GI 940AB-6 GI 940K-6 6" FLASHING KIT - BLACK GI 940C-6 6" FLASHING KIT - CHROME GI 940B-9 9" FLASHING KIT - POLISHED BRASS GI 940AB-9 9" FLASHING KIT - ANTIQUE BRASS 9" FLASHING KIT - BLACK GI 940K-9

9" FLASHING KIT - CHROME GI 940C-9 GI 960S-6 6" PORCELAIN FLASHING KIT - ALMOND 6" PORCELAIN FLASHING KIT - BLUE GI 960B-6 6" PORCELAIN FLASHING KIT - BLACK GI 960K-6 6" PORCELAIN FLASHING KIT - GREEN GI 960F-6 GI 960S-9 9" PORCELAIN FLASHING KIT - ALMOND GI 960B-9 9" PORCELAIN FLASHING KIT - BLUE GI 960K-9 9" PORCELAIN FLASHING KIT - BLACK GI 960F-9 9" PORCELAIN FLASHING KIT - GREEN

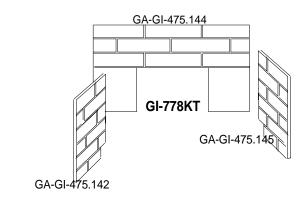
GD240-K WEBBED DOOR FACIA

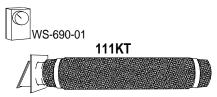
GI3014B GI 809-G

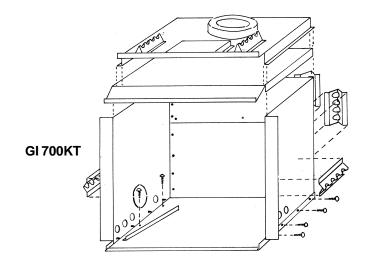
GOLD PLATED LOUVRES

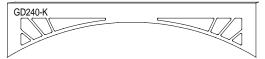
GI949B-6 6" FLASHING KIT - POLISHED BRASS 6" FLASHING KIT - ANTIQUE BRASS 6" FLASHING KIT - BLACK GI 949AB-6 GI 949K-6 GI 949B-9 9" FLASHING KIT - POLISHED BRASS GI 949AB-9 9" FLASHING KIT - ANTIQUE BRASS

9" FLASHING KIT - BLACK GI 949K-9 6" PORCELAIN FLASHING KIT - ALMOND GI 969S-6 6" PORCELAIN FLASHING KIT - BLUE GI 969B-6 6" PORCELAIN FLASHING KIT - BLACK GI 969K-6 GI 969F-6 6" PORCELAIN FLASHING KIT - GREEN GI 969S-9 9" PORCELAIN FLASHING KIT - ALMOND 9" PORCELAIN FLASHING KIT - BLUE GI 969B-9 GI 969K-9 9" PORCELAIN FLASHING KIT - BLACK 9" PORCELAIN FLASHING KIT - GREEN GI 969F-9









# TROUBLE SHOOTING GUIDE

BEFORE ATTEMPTING TO TROUBLE SHOOT, PURGE YOUR UNIT AND INITIALLY LIGHT THE PILOT AND THE MAIN BURNER WITH THE GLASS DOOR REMOVED.

|   | <u> </u>  |   |
|---|---|---|
| SYMPTOM   | PROBLEM   | TEST SOLUTION   |
| Pilot goes out when the gas knob is released.   | A - System is not correctly purged.                     | - purge the gas line with the glass door removed.   |
|   | <b>B</b> - Out of propane gas.                          | - fill the tank and purge the gas line with the glass door removed.   |
|   | C - Pilot flame is not large enough                     | - turn up the pilot flame.  |
|   | <b>D</b> - Pilot flame is not engulfing the thermopile. | - gently twist the pilot head to improve the flame pattern around the thermopile.   |
|   | E - Thermopile shorting.                                | <ul> <li>clean thermopile and valve connection.</li> <li>check that thermopile insulation is not frayed and grounding out on the housing or the burner support.</li> <li>replace thermopile.</li> <li>replace valve.</li> </ul>   |
|   | F - Faulty thermopile.                                  | - test & replace if necessary.  |
|   | <b>G</b> - Faulty valve.                                | - test & replace if necessary.  |
| Pilot burning; no gas to main burner; gas knob is on; wall switch is on; heat/flame adjustment valve is on (if so equipped. | A - Wall switch is defective                            | - connect a jumper wire across the wall switch terminals; if the main burner lights, replace the wall switch.   |
|   | <b>B</b> - Wall switch wiring is defective.             | - disconnect switch wires from valve and connect a jumper wire across terminals 1 and 3; if the main burner lights, check the wires for defects and/or replace wires.   |
|   | <b>C</b> - Main burner orifice is plugged.              | - remove stoppage in orifice.   |
|   | <b>D</b> - Remote gas valve operator is defective.      | - connect a jumper wire across terminals 1 and 3; if main burner does not light, replace gas valve.   |
| Pilot goes out while standing; Main burner is in 'OFF' position.  | Gas piping is undersized.                               | <ul> <li>turn on all gas appliances and see if pilot flame flutters, diminishes or extinguishes, especially when main burners ignite. Monitor supply pressure.</li> <li>check if supply piping size is to code. Correct all undersized piping.</li> </ul>   |
| Pilot will not light.  1/16" TO 1/8"  PIEZO IGNITER THERMO- PILOT   | A - No spark at pilot burner                            | <ul> <li>check that the wire is connected to the push button ignitor.</li> <li>check if the push button ignitor needs tightening.</li> <li>replace pilot assembly if the wire insulation is broken or frayed.</li> <li>replace pilot assembly if the ceramic insulator is cracked or broken.</li> <li>replace the push button ignitor.</li> </ul> |
|   | B - Spark gap is incorrect                              | - spark gap should be 1/16" to 1/8" from the electrode tip and the pilot burner. Light the pilot with a match and adjust the electrode tip to the required spark gap and proper location.   |
|   | C - No gas at the pilot burner                          | <ul> <li>check that the manual valve is turned on.</li> <li>check the pilot orifice for blockage.</li> <li>replace the valve.</li> <li>call the gas distributor.</li> </ul>   |
| PILE BURNER   | <b>D</b> - Out of propane gas                           | - fill the tank and purge the gas line with the glass door removed.   |

SYMPTOM PROBLEM

### TEST SOLUTION

| Main burner goes out; pilot goes out.   | A - Refer to "Main burner goes out; pilot stays on"                                 |   |  |
|---|---|---|--|
|   | <b>B</b> - Chimney down-drafting  | <ul> <li>wait ten minutes. Shut off all exhaust fans in the house<br/>(ie: kitchen and bathrooms), furnace, and clothes dryer.</li> <li>Open windows and/or doors. Start fireplace and monitor its<br/>operation.</li> </ul>  |  |
|   |   | Close doors and windows and start appliances as before; room is in negative pressure; increase fresh air supply.  |  |
|   | C - Chimney is blocked  | - check for chimney blockage.   |  |
|   | <b>D</b> - Liner disconnected from insert.  | - re-attach liner.  |  |
|   | E - Faulty spill switch.  | - replace.  |  |
| Carbon is being deposited on glass, logs or combustion chamber surfaces.                              | Air shutter has become blocked  | - ensure air shutter opening is free of lint or other obstructions.   |  |
|   | Flame is impinging on the logs or combustion chamber.                               | <ul> <li>check that the logs are correctly positioned.</li> <li>open air shutter to increase the primary air.</li> <li>check the input rate: check the manifold pressure and orifice size as specified by the rating plate values.</li> <li>check that the door gasketing is not broken or missing and that the seal is tight.</li> <li>check that the 4" vent liner is free of holes and well sealed at all joints.</li> <li>check that minimum rise per foor has been adhered to for any horizontal venting.</li> </ul> |  |
| Exhaust fumes smelled in room, head-aches.  | Fireplace is spilling.  | <ul><li>check for chimney blockage.</li><li>check that chimney is installed to building code.</li><li>room is in negative pressure; increase fresh air supply.</li></ul>  |  |
| White / grey film forms.  | Sulphur from fuel is being deposited on glass, logs or combustion chamber surfaces. | <ul> <li>clean the glass with a gas fireplace glass cleaner. DO<br/>NOT CLEAN GLASS WHEN HOT.</li> <li>If deposits are not cleaned off regularly, the glass may become permanently marked.</li> </ul>   |  |
| Remote wall switch is in off position; main burner comes on when gas knob is turned to "ON" position. | A - Wall switch is mounted upside down.   | - reverse.  |  |
|   | <b>B</b> - Remote wall switch is grounding.   | - replace.  |  |
|   | C - Remote wall switch wire is grounding.   | - check for ground (short); repair ground or replace wire.  |  |
|   | <b>D</b> - Faulty valve.  | - replace.  |  |
| Main burner flame is a blue, lazy, transparent flame.   | A - Insufficient secondary air.   | <ul> <li>increase fresh air supply (open door, window, add make-<br/>up air supply)</li> </ul>  |  |
|   | <b>B</b> - Downdraft or blockage in chimney.  | <ul> <li>remove blockage.</li> <li>check that chimney is installed to building codes (3ft above highest roof line or 2ft higher than any portion of a building within a horizontal radius of 10ft of the chimney.)</li> </ul>   |  |
| Main burner goes out; pilot stays on.   | A - Pilot flame is not large enough or not engulfing the thermopile.                | - turn on pilot flame. Gently twist the pilot head to improve the flame pattern aroung the thermopile.  |  |
|   | <b>B</b> - Thermopile shorting.   | - clean thermopile and thermopile connection to valve.  |  |

# **NOTES:**